

# Educational Psychology Service Parent Helpline

**Do you have concerns about your child's education or development that you would like to talk through with an Educational Psychologist (EP)?**

**Call our  
Parent Helpline**

**01245 433293**

**Mondays and Wednesday 1pm – 5pm  
(during term time)**

## **What is the Parent helpline?**

The helpline is for carers and parents of children and young people up to the age of 19 with concerns about their children's education or development.

## **What will happen during a call?**

You will talk to a qualified Educational Psychologist who will listen to your concerns and work with you to find a positive way forward.

## **What will happen after a call?**

It will be a discrete piece of work with no follow up from the EP.

The helpline is confidential and personal details will not be recorded and nor will information be passed onto other sources.



